Overview System Failures Report Form

Bank:	Mega Bank		
Quarterly data:	2/2021		
Contact Person:	Nattavuth		
Contact Number:	022592000 #321		
Email:	nattavuth@megaicbc.com		
Created Date:	15-Jul-21		

		Total number of events (n times)	Total event duration (Hour: minute hh:mm)
Service channel (Only general public services (Retail))	Mobile Banking	N/A	N/A
	Internet Banking	0	0
	ATM / CDM	N/A	N/A
	Branch	0	0